

SecurLOCK™ Communicate

Cardholders can now receive text and email alerts regarding suspicious activity on their account.

What is SecurLOCK?

SecurLOCK is a security service providing two-way SMS text capabilities for quicker fraud identification and prevention for cardholders. It also includes interactive voice and email fraud notifications if no response is received by text. This service will help deliver fraud alerts to cardholders more quickly and allow cardholders to respond to fraud alerts in a more efficient manner.

Why does SecurLOCK matter?

88% of fraud victims across the market do not receive real-time fraud alerts, which would assist with early fraud identification and prevention, despite 85% of the world owning mobile devices.

Enrollment

If cardholder mobile and email information is up to date, they are automatically enrolled. Contact info can be updated at MyCardStatement.com.

